

**AGREEMENT TO PURCHASE
MANDALA ROSE WORKS LLC**
Revised 6/20/2009

The following information constitutes the terms and conditions of your purchase, so please read it carefully. If there is anything you do not understand, please call our sales office at 1-763-232-1684. If you are at a show, please ask for clarification on anything you do not understand. You will need to initial each page and sign and date the last page.

1) You agree to follow the safety rules defined in the safety guide. You understand and accept the responsibility that failing to do so could potentially cause you to be injured or cause property damage, and you do not hold Mandala Rose Works, LLC, or any of their representatives, resellers, or associates responsible. Mandala Rose Works, LLC products must not be used around children who may stick their fingers in the wrong place. The products must NOT be run unattended.

2) You hereby state that you are not purchasing and will not resell any Mandala Rose Works, LLC products for the purposes of copying the product, or assisting others to use it to copy the product or acquiring the product for a third party for any reason, and you agree not to develop and/or sell or to assist others to develop and/or sell such a product either directly or indirectly for 5 years after tech support or warranty ends. Any unauthorized modification of Mandala Rose Works, LLC products will void all tech support and warranty. Please call Tech Support at 1-763-232-1684 for guidance and authorization before making any modifications.

3) There is a 14 day return privilege (14 days from the date you receive the equipment). Keep the original box and packing in case you do need to ship the Mandala Rose Works, LLC product. You will be charged a return fee of 20% of the purchase price and you must pay the return shipping. The 20% return fee covers testing, restocking, shipping, insurance, and payment processing fees. All of these fees were included in the purchase price. The unit must be returned in "like new" condition (IE. no damage to the equipment such as dings, scratches, dents, etc...). This requires correct packing to prevent damage during shipping. You MUST call sales at 1-763-232-1684 and receive a return authorization number before shipping the product back. Mandala Rose Works, LLC will refuse delivery of returns lacking an RMA number. Please keep all shipping documents and receipts. The package must be insured for the purchase price. Your refund will be given after receipt and verification of the condition of the equipment (generally in about one week after return is received).

4) If you later sell your product, any remaining tech support and warranty are NOT transferable. The new buyer must download the current "Agreement to Purchase a Mandala Rose Works Product", fill it out, and fax it to Mandala Rose Work. The potential buyer must read the Agreement to Purchase, initial each page and sign and date the last page. They must also included the name and address information of the previous owner in order for us to update our records.

5) Warranty and Tech Support. The electronics come with a 1 year warranty, and the mechanical components come with a 3 year warranty. This warranty covers Manufacturer defects only. If an item is returned for warranty and signs of misuse or negligence or abuse are apparent, the owner will be charged for the cost of the new part. Mandala Rose Works gets notification when the package is delivered and uses that date for calculating the expiration date of your warranty. You may contact sales@mandalaroseworks.com or 1-763-232-1684 for any tech support or warranty related issues.

6) This agreement is governed by the laws of the State of Minnesota. Any litigation regarding this agreement or the product must take place in Anoka County, State of Minnesota.

7) All pages of this document must be read and initialed. Please sign below and fax all pages along with the order form to 763-447-3381. If you have a scanner, then you can scan and email a copy to sales@mandalaroseworks.com instead of faxing it.

The order will not be processed until a copy of this of this Agreement to Purchase, with initials and signature is received by Mandala Rose Works. By initialing and signing this document, you are stating that you have read, understand, and agree to abide by the terms of this document.

Products you have purchase under this agreement

Printed Name _____

Signature _____

Date _____